

MAIN STREET CABINETS

Warranty Policy

Manufacturer hereby warrants to the original purchaser that all products manufactured and sold by Cascade Crest Cabinets are free from defects in material and workmanship for 12 months after completed install. **MANUFACTURER MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED AND MAKES NO WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR ANY PARTICULAR PURPOSE.** The coverage provide in this document is exclusive to the original purchaser, is non-transferable, and is predicated upon the criteria outlined herein.

Hinges: Under normal use, the hinges used in the Manufacturers’ products will warranted for 12 months of efficient operation. They have a maximum operational range when fully open – typically 106°. In the event that the door is opened beyond the maximum published opening, product failure may occur and is not covered under this warranty.

Drawer Glides: The drawer glide used in Manufacturers’ product have a static load rating of 75 lbs. User should be aware that the aforementioned load rating is established with the weight evenly distributed throughout the drawer. Unevenly distributed weight, and/or improper use of the drawer can result in failure of he drawer glide and is not covered under this warranty.

Finish: The protective top-coat applied to Manufacturers’ products is designed to meet and/or exceed the requirements of the Kitchen Cabinet Manufacturer’s Association. As with any quality finish, it will wear with age and use, depending upon the owner’s maintenance of the product. Exposure to abrasive chemicals, solvents, excessive ultraviolet light, and moisture can cause the finish to fail. Due to the variables involved in the maintenance of the finish, the Warranty on this aspect of the product is as covered for 12 months from the original date of purchase. No Warranty is provided of Unfinished cabinetry and/or accessories.

Wood Materials: **MANUFACTURER** utilizes both solid and veneered wood materials in its products. While made of the same species, veneered material’s composition causes it to receive stain differently than solid wood. Larger cabinet and accessory components are typically produced out of multiple pieces of material and while that material may be from the same wood species, the individual pieces will display some inherent color variation beyond the control of the Manufacturer. Due to normal variations in the density and graining of wood itself, the same stain applied to another piece of the same wood species may result in a somewhat different appearance. This variation can be greater when comparing solid wood to veneers. Additionally, wood species in all finishes will exhibit color changes when exposed to all types of light – natural and man made. It is the general nature of wood to darken over time. Natural aging is not hindered by the finishing process. Color variations are also caused by the assortment of minerals found in the earth in which the tree was grown. The level of mineral absorption will vary in a given piece of wood. All wood species will exhibit the following attributes; sap runs, knots and pinholes. These characteristics will occur in varying degrees dependent upon the type of wood species selected. It should be noted that the cabinets and accessories that have a Natural or very Light finish will typically display significant color variation; such color variation shall not be considered “defective”. This Warranty does not cover the effects of light and aging upon **MANUFACTURER** product.

Warranty Guidelines & Conditions

This Warranty is provided expressly in place of all other warranties and representations, expressed or implied, and all other obligations or liabilities of Manufacturer. This Warranty does not cover products that are misused, mishandled, improperly installed, abused, improperly stored, that have been subject or negligence or accident, or altered or repaired outside the factory of manufacturer in an way. Additionally, this Warranty does not cover products that are subjected to extreme temperatures, extreme moisture levels or non-humidified environments. Product that has been changed modified reconstructed or altered beyond its original manufacture shall not be covered under this Warranty. This Warranty does not cover products that are not used per the Manufacturer's intent and design, nor does it cover products that are not maintained as specified by the Manufacturer.

After Manufacturer has had an opportunity to inspect the product, Manufacturer, at its sole discretion, will determine whether a defect exists. In the event Manufacturer determines a defect exists, the sole remedy to the original purchaser is either repair or replacement of the product, which shall be determined by Manufacturer. Replacement products provided under this Warranty may not exactly match original products due to the passage of time, natural aging process, and evolution of Manufacturer's product offering. This Warranty is conditioned on the original purchaser's proper treatment of the product after delivery. Manufacturer shall not be liable for consequential, indirect, or incidental damages. This Warranty does not cover delivery costs or labor charges to remove or reinstall products or any related components. This Warranty gives you specific legal rights, and you may also have other rights, which may vary by location. Manufacturer reserves the right to change, without notice, design specifications and materials as conditions require and as improvements are developed. Manufacturer is under no obligation to incorporate such changes in products previously manufactured. Manufacturer may, at its sole discretion, substitute a similar product for replacement of a previously manufactured product.

Ownership of the product must be registered with Manufacturer within 60 days of the date that the order shipped from the Manufacturer's facility. Failure to register ownership voids this Warranty. Proof of purchase satisfactory to the Manufacturer to indicate that you are the original purchaser is required to obtain benefits under this Warranty.

Jurisdiction and venue for any dispute regarding the product sold, this Warranty or any other matter that may arise between Manufacturer and original purchaser shall be Calgary, Alberta Canada exclusively. The terms and conditions of this Warranty and any dispute regarding the same shall be governed by and interpreted under the case and statutory law of the Province of Alberta.

All Claims for defective goods must be submitted to Manufacturer in writing and must specify the defects present in the product. Manufacturer may, at their discretion, require the product to be returned for inspection, with transportation charges prepaid by original purchaser, prior to honoring a claim. Do not return any product to Manufacturer without prior written authorization. All claims must be either hand delivered or mailed to the Manufacturer at the following address.

**MAIN STREET CABINETS
WARRANTY DEPARTMENT
1007 20 ST SE
HIGH RIVER, AB
T1V 2A6**